

## **The development of services January-March 2019**

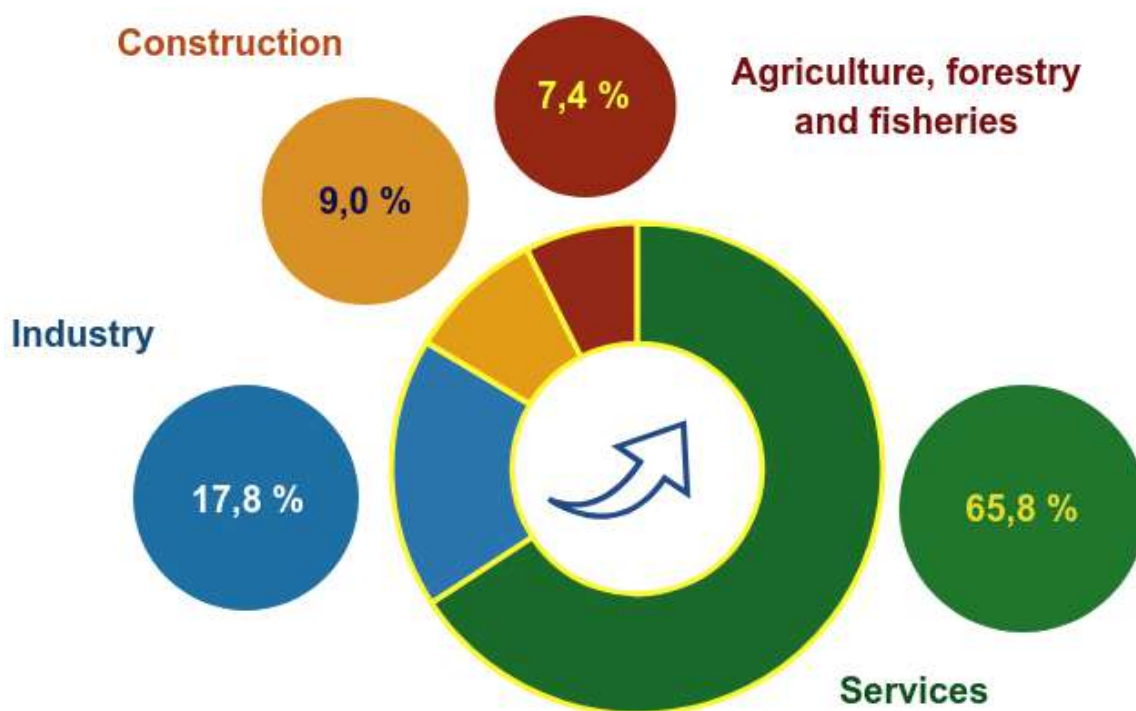
The level of development of the service sector is one from indicators of the degree of well-being of society. The service sector has a special role in the process of building an effective, not resource-intensive, innovative economy, because it, in comparison with the production of goods, it has a low material consumption, fast payback and high profitability.

As of April 1, 2019, 230,9 thousand operating enterprises and organizations were registered in the service sector, which is 65,8 % of their total number (350,7 thousand units.). Their growth, compared with last year, amounted to 17.0 %.



Of the total number of organizations and enterprises providing services, more than 171 thousand are small businesses. As of April 1, 2019, their share was 59.0 %.

***The share of the existing organizations and services in their total number as of as of 01.04.2019, %  
(without farms and dekhkan farms)***



As of April 1, 2019 in the structure of existing enterprises and organizations in the service sector are dominated by the share of enterprises and organizations engaged in commercial activities (36.2 %).

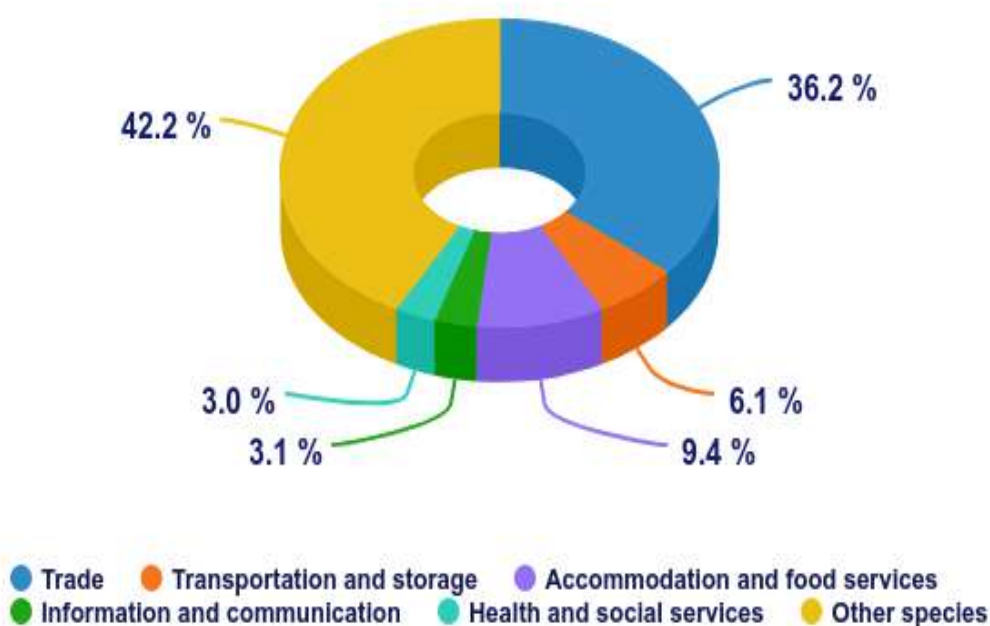
The share of operating enterprises and organizations providing accommodation and food services amounted to 9.4.

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Share of operating enterprises and organizations, engaged in information activities and providing communication services, equal to 3.1 %. Удельный вес действующих предприятий и организаций, оказывающих услуги в сфере здравоохранения, а также социальные услуги, составил 3,0 %.

**For information:** as of 01/04/2018, 197.4 thousand enterprises and organizations were involved in the service sector. In their overall structure, trade services accounted for 32.6%, accommodation and meals - 9.0%, transportation and storage - 6.4%, information and communications - 3.3%, health care and social services - 3.1% Other species - 45.6%.

**Structure of existing enterprises and organizations  
services by type of economic activity  
as of 01.04.2019 %  
(without farms and dekhkan farms)**

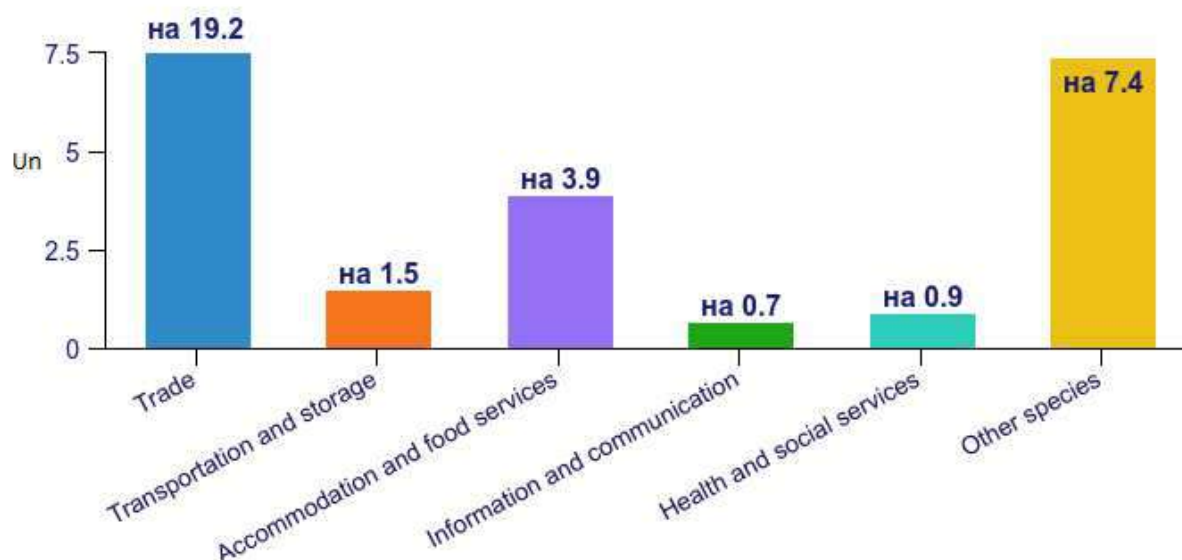


**For information:** compared to January-March 2018, the number of operating enterprises and organizations the Number of enterprises in the service sector increased by 33.6 thousand units and organizations involved in this area and related to subjects of small business, increased on 30,3 thousand units.

The largest growth was recorded for existing enterprises and organizations engaged in trading activities. It amounted to 29.9 %, their number increased by 19.2 thousand units. In January-March 2019, the number of newly created enterprises and organizations in this sphere reached 13.6 thousand units, compared to the same period in 2018, this number increased by 10.5 thousand units.

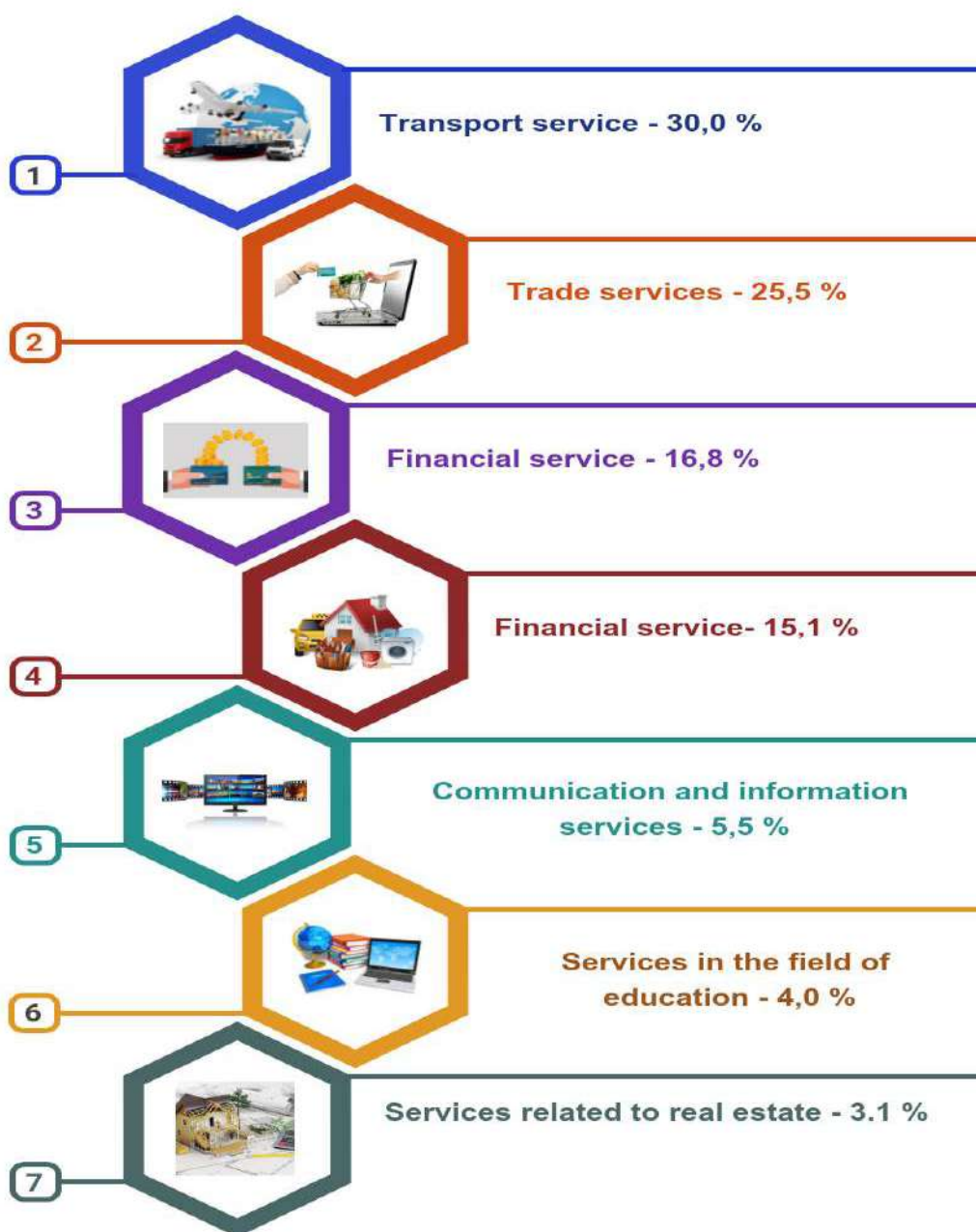
At the same time, the growth of enterprises was recorded and organizations providing services for accommodation and food (21.6 %), their number increased by 3.9 thousand units.

**Increase of existing enterprises and organizations,  
compared with January-March 2018, thousand units.**



In January-March 2019, according to preliminary data, the volume of market services rendered increased by 7,619.8 billion soums and reached 40168.7 billion soums. Compared to the same period last year, the growth rate was 111.1%.

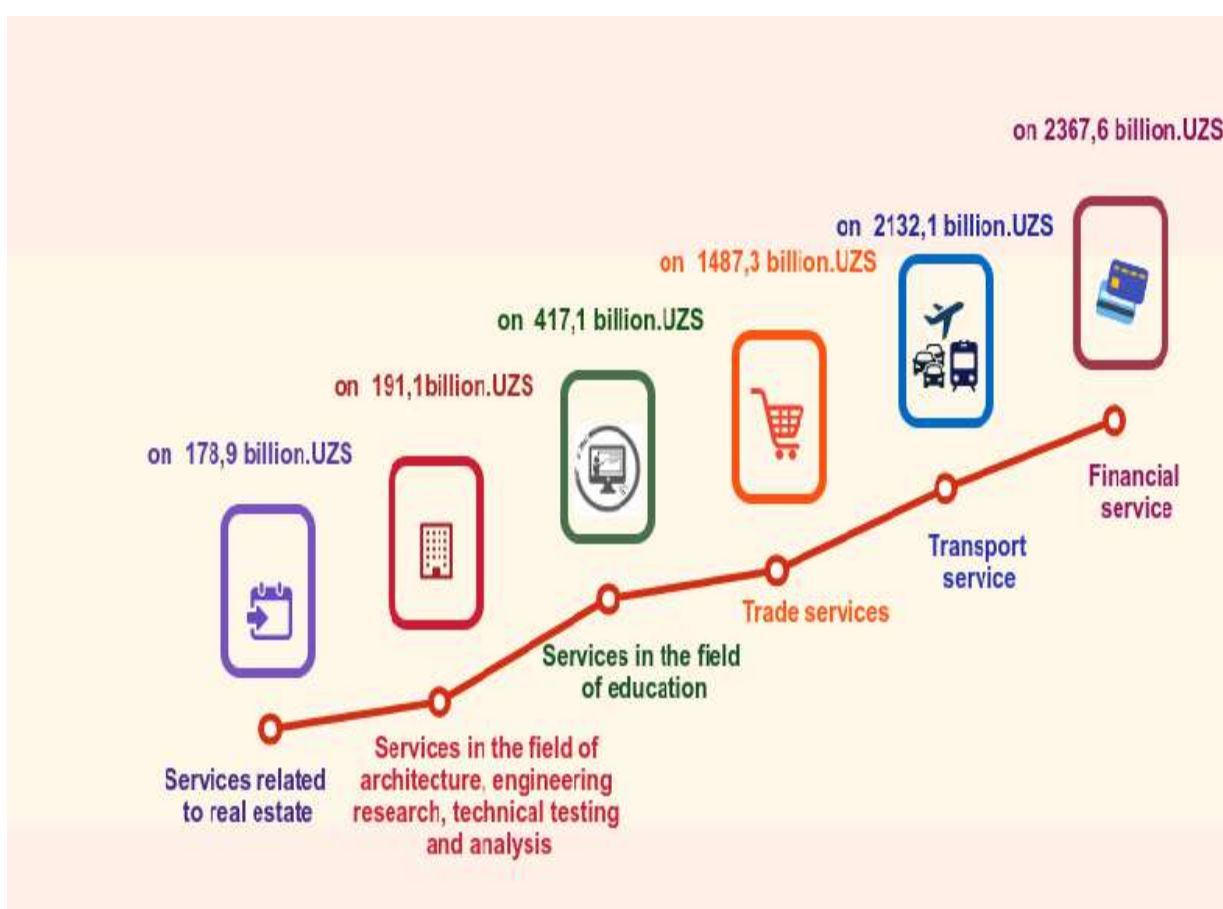
## Structure of services by type of economic activity for January-March 2019, %





The total volume of market services rendered is dominated by transport service. Their share was 30.0 %, compared to with January-March 2018, the volume increased at 2132.1 billion soums.

## **Increase in certain types of services, compared to January-March 2018, billion soums**



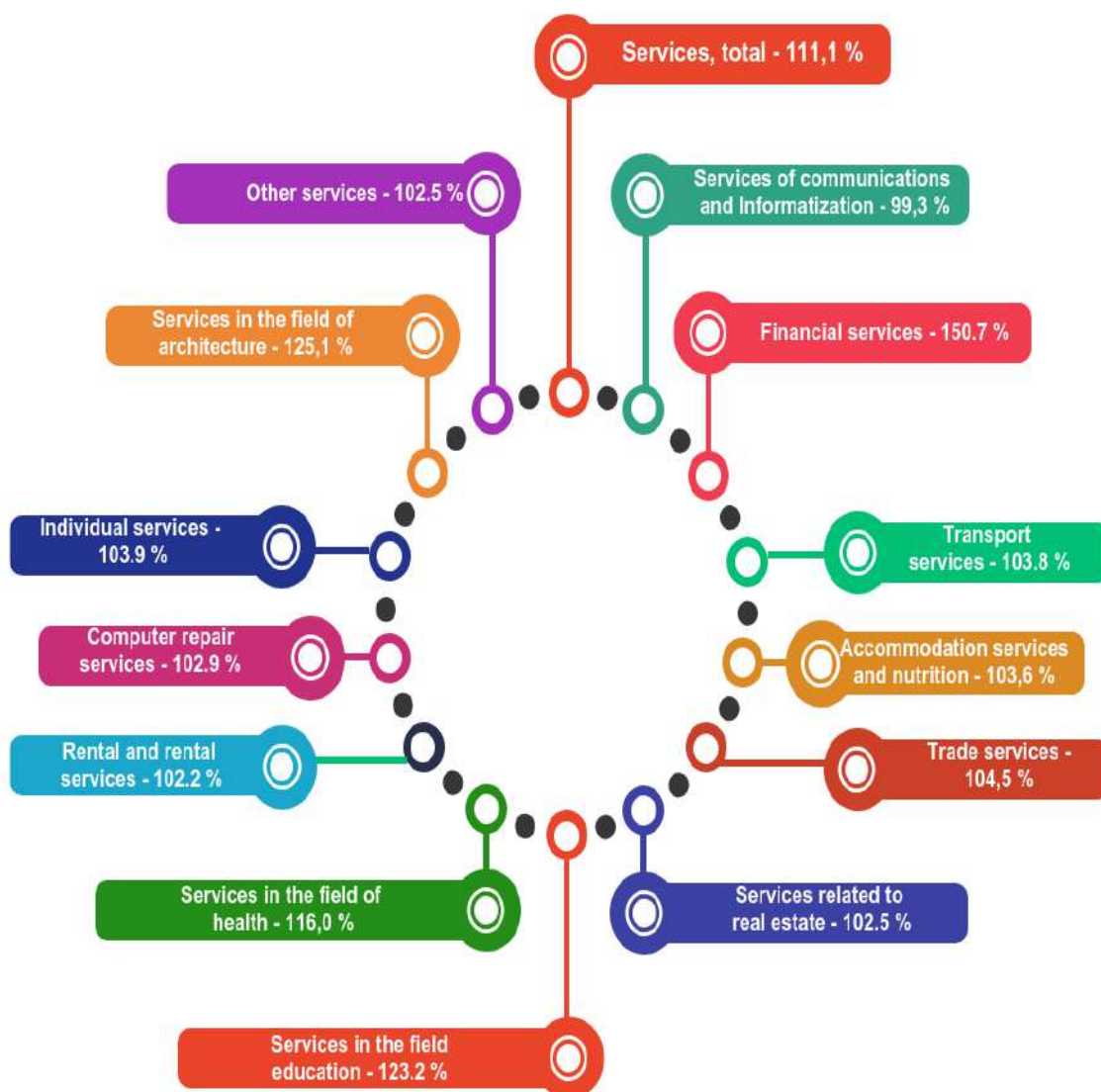
In addition, the largest share is observed financial services, trade services, communications and Informatization related to real estate, as well as in the field of education.

### Key indicators of services production by types of economic activity for January-March 2019

	Volume, billion sum	Growth rate to the previous year, %
<b>Services - total</b>	40168,7	111,1
<b>including:</b>		
<b>Communication and information services</b>	2215,7	99,3
<b>Financial service</b>	6759,4	150,7
<b>Transport service</b>	12041,2	103,8
<b>including services of motor transport</b>	5330,7	101,1
<b>Accommodation and food services</b>	1140,1	103,6
<b>Trade services</b>	10258,2	104,5
<b>Services related to real estate</b>	1233,2	102,5
<b>Services in the field of education</b>	1600,3	123,2
<b>Services in the field of health</b>	563,0	116,0
<b>Rental and rental services</b>	821,4	102,2
<b>Services in repair of computers and household goods</b>	671,9	102,9
<b>Individual service</b>	1008,9	103,9
<b>Services in the field of architecture, engineering research, technical testing and analysis</b>	644,0	125,1
<b>Other services</b>	1211,4	102,5

The continuation of reforms in credit policy in the Republic, contributed to the growth of financial services. In January-March 2019, the growth rate of financial services amounted to 150.7 %. Along with this, the highest growth rates were noted services in the field of architecture, engineering research, technical testing and analysis (125.1 %), education (123.2 %), health (116.0 %).

## Growth rates of the rendered market services by types of economic activity for January-March, 2019, %



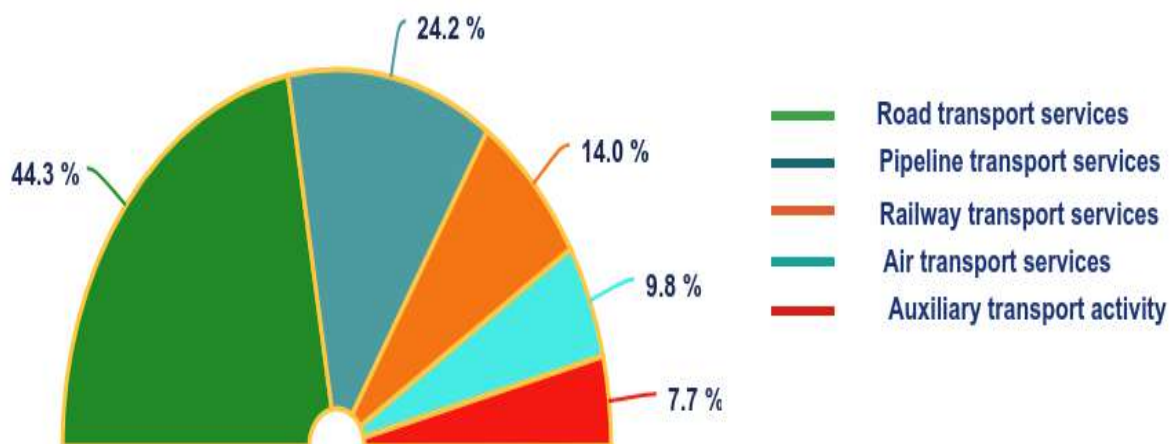


**For information** in January-March 2018, the growth of financial services amounted to 30.3 %, education services – 9.3 %, health care – 10.9 %.

Transport plays an important role in the economic development of our Republic. Almost half of the total volume of transport services is provided by road transport of goods and passengers.

Road transport, in comparison with its other types, is one of the most popular, thanks to the maneuverability and relatively low cost of services. The share of road transport in the total volume of transport services is 44.3 %.

**Structure of transport services by mode of transport  
for January-March 2019, %**



Share of pipeline transportation services in January-March 2019 was 24.2 %.

The services rendered by railway transport occupy 14.0% of the total volume of transport services. Share of services for the carriage of goods and passengers by air is 9.8 % of the total volume of transport services.

Transport support activities reached 7.7 percent of the total transport services.

***For information*** : according to the world Bank, Uzbekistan is ranked 117 out of 167 countries in the ranking on the logistics performance Index (LPI). Logistics includes a network of services that supports the physical movement of goods within and outside the country. The logistics performance index (LPI) measures countries in terms of how effectively they move goods across borders.

***International comparison  
according to the logistics performance Index (LPI)***



*In this rating, the level of infrastructure development in Uzbekistan is 2.44, which allowed our country to take 98th place. The level of timeliness was assessed as 3,01 (101 place), as well as the quality of logistics and competence as 2.49 (109th place).*  
(<https://lpi.worldbank.org/>)

Trade plays an important role in the economic life of each country, which carries out the link between production and consumption, has a significant impact on the volume of and the structure of production of goods, as well as to improve their range and quality.

In January-March 2019, the volume of trade services was equal to 10258.2 billion soums. The share in the total volume of market services rendered was 25.5 %. Compared to the same period last year, the volume of trade services for the period increased for 1487.3 billion UZS.

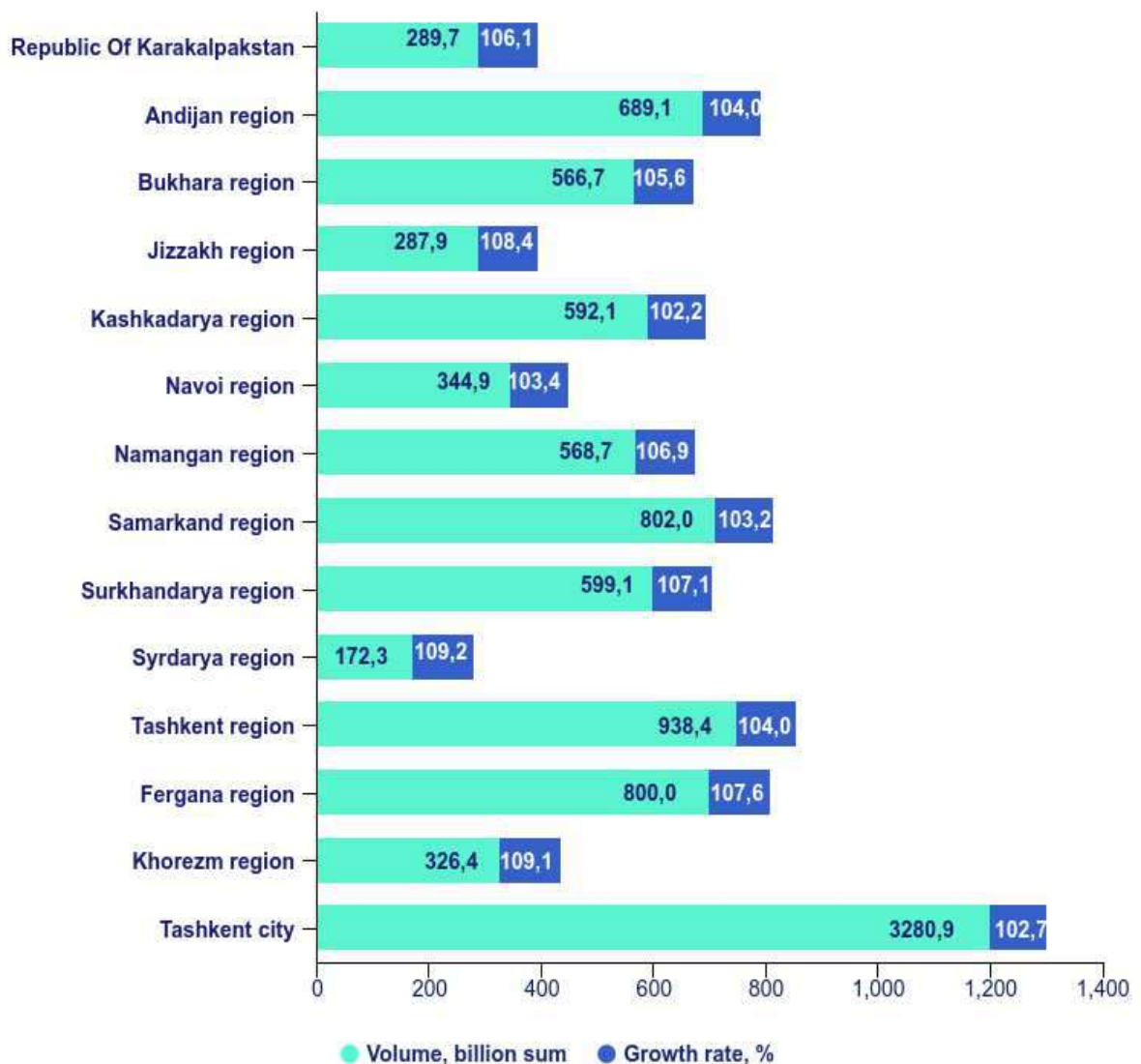
### Trade services - 100,0 %



The structure of trade services is dominated by retail services trade, except trade in cars and motorcycles. Their share in January-March 2019 was 68.3 %.

Share of services in wholesale trade (except trade cars and motorcycles) reached 24.7 %. Services in wholesale and retail trade in cars and motorcycles, including car repair services and motorcycles, in the total volume of trade services was 7.0 %.

## The volume and rate of growth of services trade in terms of regions for January-March 2019

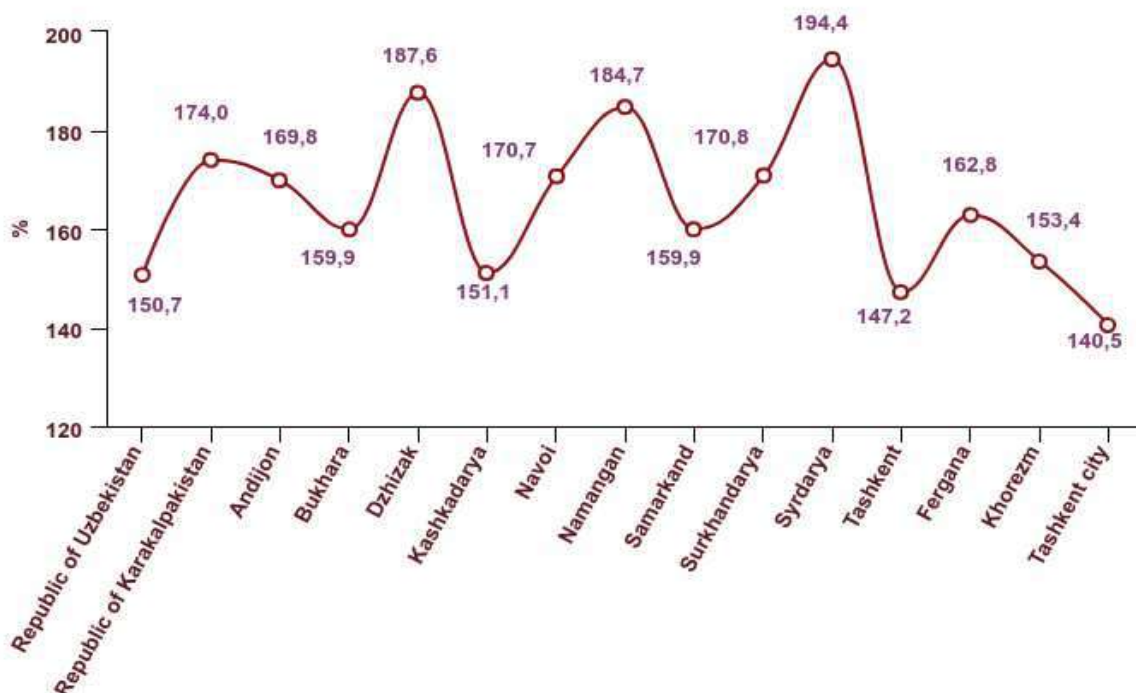


The largest volume of trade services was recorded in Tashkent (3280.9 billion UZS), Tashkent (938.4 billion UZS), Samarkand (802.0 billion UZS), Fergana (800.0 billion UZS) and Andijan (689.1 billion UZS) regions. The lowest indicators for trade services were observed in Syrdarya region. The volume of trade services in the region amounted to 172.3 billion UZS.

Today, not only are traditional activities, such as trade and transport, constantly updated, in the lead, but also fast-growing knowledge-based business and socio-cultural services.

In January-March 2019, the volume of financial services was equal to 6759.4 billion UZS, compared to the same period last year, the growth rate reached 150.7 %.

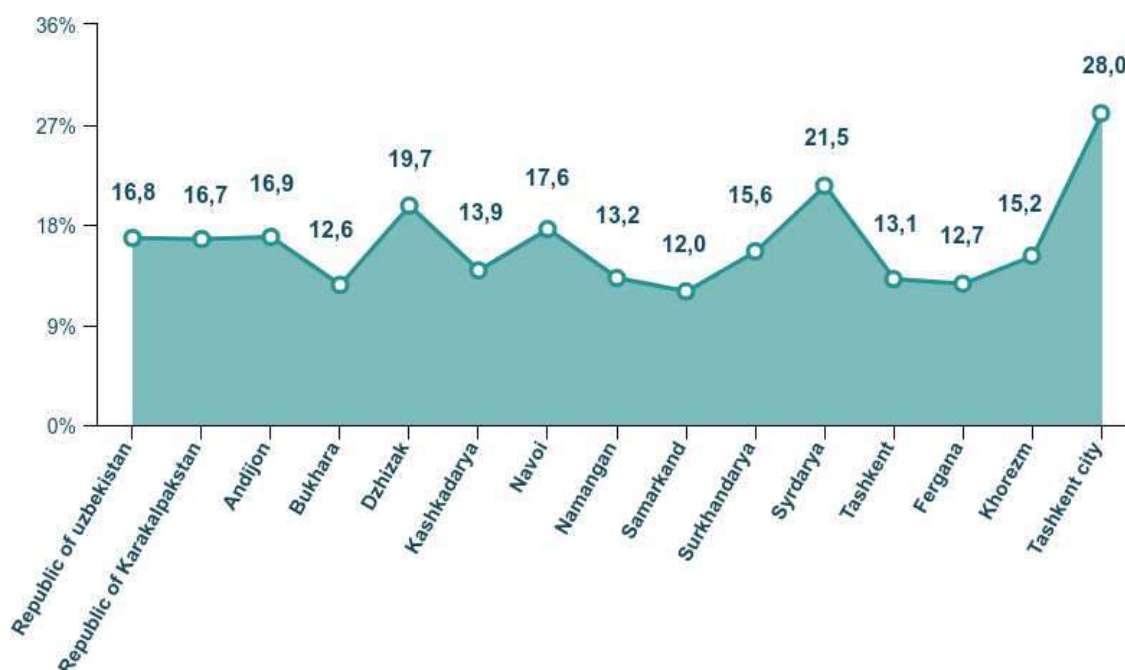
### Financial services growth rate by regions for January-March 2019, %



In relation to January-March 2018, the growth of financial services was observed in Syrdarya (194.4 %), Jizzakh (187.6 %), Namangan (184.7 %) regions and the Republic of Karakalpakstan (174.0 %).

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## Share of financial services in total services rendered by regions for January-March 2019, %



Among the regions, the largest share of financial services in the total volume of market services provided was noted in Tashkent – 28.0 %. Along with this, the increase in the share of financial services in the total volume is established in Syrdarya (21.5 %), Jizzakh (19.7 %), Navoi (17.6 %), Andijan (16.9 %) regions and the Republic of Karakalpakstan (16.7%).



The lowest rate was recorded in Samarkand (12.0 %), Bukhara (12.6 %) and Fergana (12.7 %) regions. The growth factor of financial services is the increase in the volume of financial services, except insurance services and pensions, in particular mediation services in the monetary sphere. Their share in total financial services amounted to 91.3 %.

The introduction of innovative IT-technologies in the financial and credit system of the Republic has a positive impact on the quality of services rendered in this area.

**For information:** *By the resolution of the President of the Republic of Uzbekistan "On measures for the development of the national payment system" dated September 19, 2018 №PP-3945 it was decided to create a national interbank processing center. The new system, which was called "Homo", provides for the participation of commercial banks themselves in the organization of payments. In it, commercial banks will be able to work more actively with customers, offering them loyalty programs, bonuses, overdraft loans and other modern products. Thus, competition between banks will increase.*

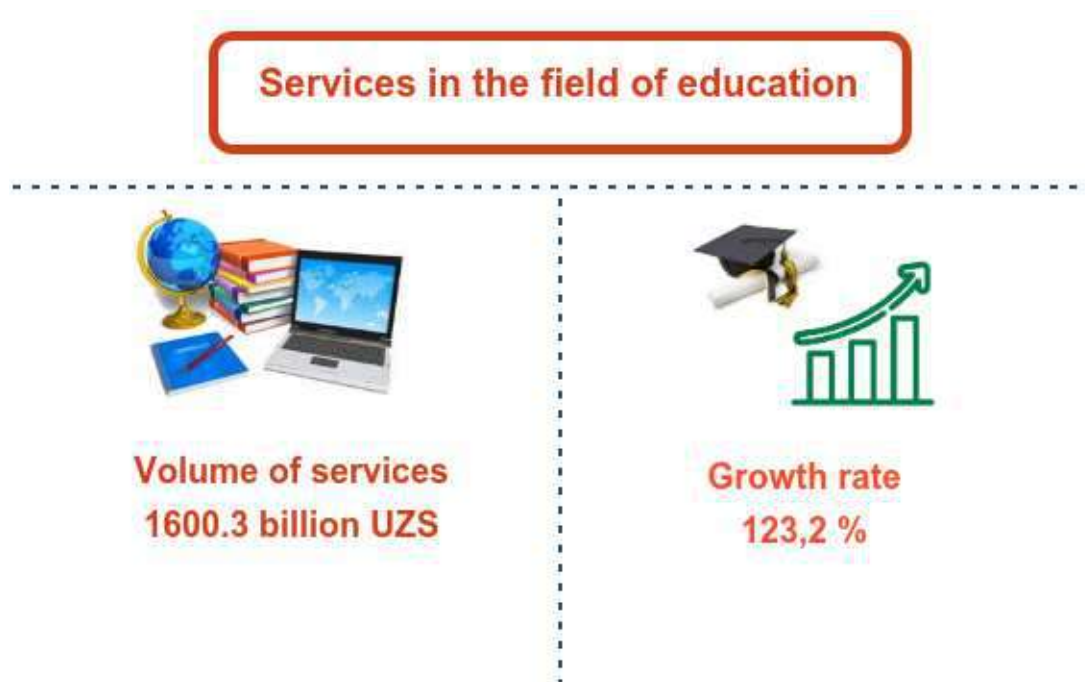
*The new Bank cards will work in two modes: contact (with entering the card into the terminal and dialing the code) and contactless (to activate the card is enough to bring it closer to the terminal). At the same time, it ensures the safety of all customer data and the ability to conduct transactions without the request of the card pincode.*

[\(http://infocom.uz/\)](http://infocom.uz/)

The development of the education system is one of the most important priorities in Uzbekistan.

The fundamental reforms carried out in the sphere of education, first of all, favor positive changes in the consciousness and thinking of people, contribute to the increase of their spirituality.

In January-March 2019, the volume of education services reached 1600.3 billion UZS. Compared to the last year, the growth was 23.2 %.





Among the regions of Tashkent occupies a leading position. Its proportion on services in the education sector amounted to 42.7 %. This is due to the fact that the largest part of educational institutions is located here. The scope of services in the field of education Tashkent city reached 683.2 billion UZS.

High growth rates for services in the field of education observed in the Bukhara region - 168,4 %

In addition, the highest rates of growth in education services were registered in Khorezm (154.6 %), Syrdarya (136.0 %), Jizzakh (132.7 %) regions and the Republic of Karakalpakstan (126.1 %).

**The growth rate of services in the field of education by regions for  
January-March 2019, %**

Republic of Uzbekistan - 123.2 %	
 Highest rates	 Lowest rates
Bukhara region - 168,4 %	Namangan region - 119.6 %
Khorezm region - 154.6 %	Fergana region - 119,5 %
Syrdarya region - 136,0 %	Samarkand region - 119.3 %
Jizzakh region - 132,7 %	Navoi region - 119,2 %
Republic of Karakalpakstan - 126,1 %	Tashkent region - 117,4 %
Kashkadarya region - 121.9 %	Andijon oblast is 110,5 %
Tashkent city - 120,8 %	Surkhandarya region - 101.5 %

The lowest growth rate recorded in Surkhandarya region – 101.5 %.

Today, special attention is paid to equipping schools with modern laboratory equipment, computer equipment, textbooks and teaching materials of the new generation as an important factor in improving quality and the effectiveness of the educational process.

*For information: currently started functioning electronic system "Kundalik.uz". The system allows online to schedule a lesson, forming lesson plans, teachers keep records of attendance and student performance in e-journals and diaries. In addition, the system provides educational institutions and education authorities with tools for statistical reporting.*

*Along with this, the educational process management system (EMIS) and a single database of schools, teachers and employees, as well as students and parents have been introduced. In addition, an electronic system of student admission has been developed to school, transferring from one school to another and providing other electronic services.*

*It is also planned to introduce a system of identification of school students (ID-card, NFC-label, etc.) with the possibility of integration with the banking system and other systems (medical, law enforcement, etc.). This system will allow the student to easily call for the help of parents or representatives of the relevant services, if necessary.*

[\(https://kundalik.com/\)](https://kundalik.com/)

Compared to January-March 2018, the growth rate of accommodation and food services increased by 3.6 %, while the volume increased by 169.8 billion UZS and reached 1140.1 billion UZS.

In the scope of services for the accommodation and food services dominate the provision of food and beverages 82.3 per cent. The share of accommodation services accounted for 17.7 %.

**Structure of accommodation and food services  
for January-March 2019, %**



Tashkent city recorded the largest amount of services for accommodation and meals - 485.0 billion soums, compared with January-March 2018, an increase of 72.3 billion soums is observed here.

A low volume was recorded in Syrdarya region, equal to 13.3 billion soums.

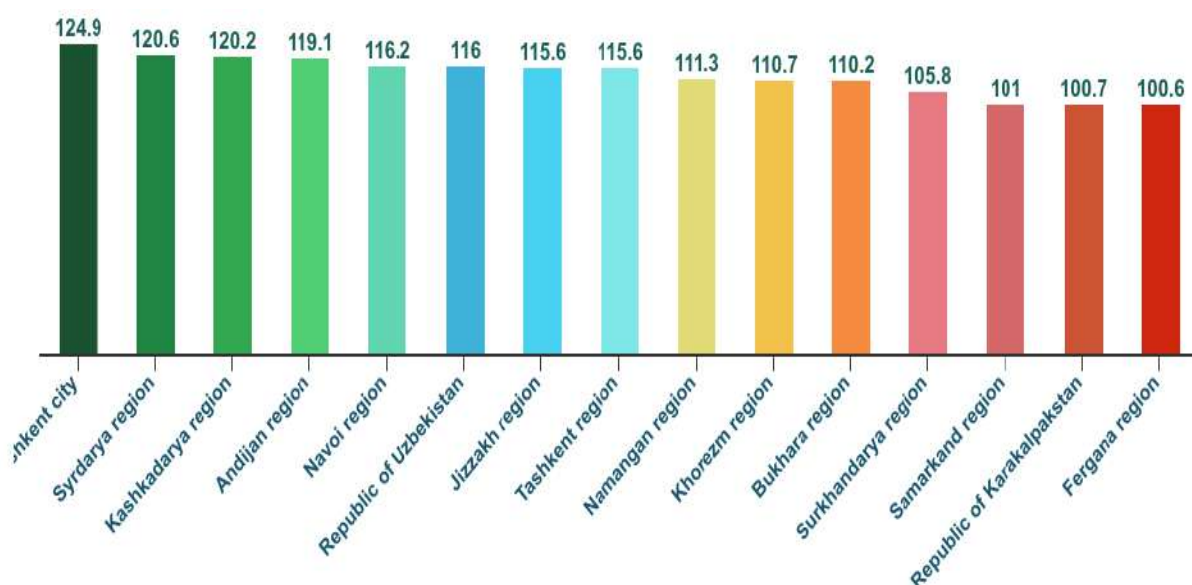
Improvement of the system of social protection and health protection of citizens is one of the priority directions of development of the Republic of Uzbekistan in accordance with the Strategy of action in 2017-2021.

As part of the implementation of measures to reform the health care system in the country managed to achieve certain results in the formation of a modern system of medical care.

In January-March 2019, the volume of health services was equal to 563.0 billion UZS.

Despite the fact that the share in the total volume of services in the field of health care in the Syrdarya region is considered the smallest (1.5 %), their growth, compared to the same period last year, amounted to 20.6 %.

### **The rate of growth of services in health sector by regions for January-March 2019, %**





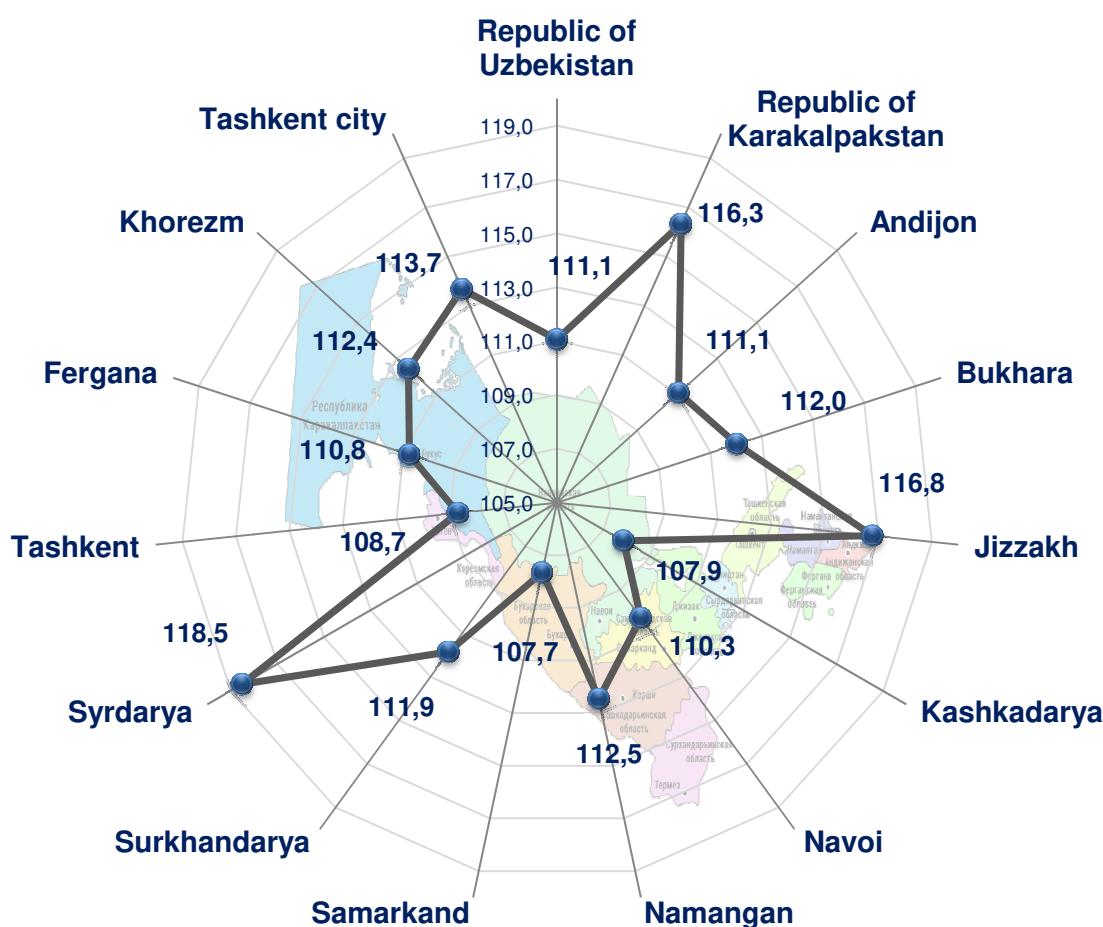
### Production of services by regions for January-March 2019

	Volume, billion sum	Growth rate to the previous year, %
<b>Republic of Uzbekistan</b>	<b>40168,7</b>	<b>111,1</b>
Republic of Karakalpakstan	1226,3	116,3
regions:		
Andijon	2091,1	111,1
Bukhara	1724,7	112,0
Dzhizak	849,6	116,8
Kashkadarya	1822,3	107,9
Navoi	1009,0	110,3
Namangan	1627,1	112,5
Samarkand	2623,8	107,7
Surkhandarya	1482,4	111,9
Syrdarya	543,2	118,5
Tashkent	2903,4	108,7
Fergana	2444,5	110,8
Khorezm	1197,5	112,4
Tashkent city	12989,9	113,7

Socio-economic situation of the region reflects the level of development of its productive forces, characterizes the volume of gross regional product (GRP) and it determines the budgetary opportunities of the territory and the volume of cash flows, including the development of the service sector.

In January-March 2019, the largest volume of market services provided was recorded in Tashkent (12989.9 billion UZS). Compared to the same period last year, the growth rate of market services provided in the city amounted to 113.7 %.

## Growth rates of rendered market services by regions in January-March 2019, %

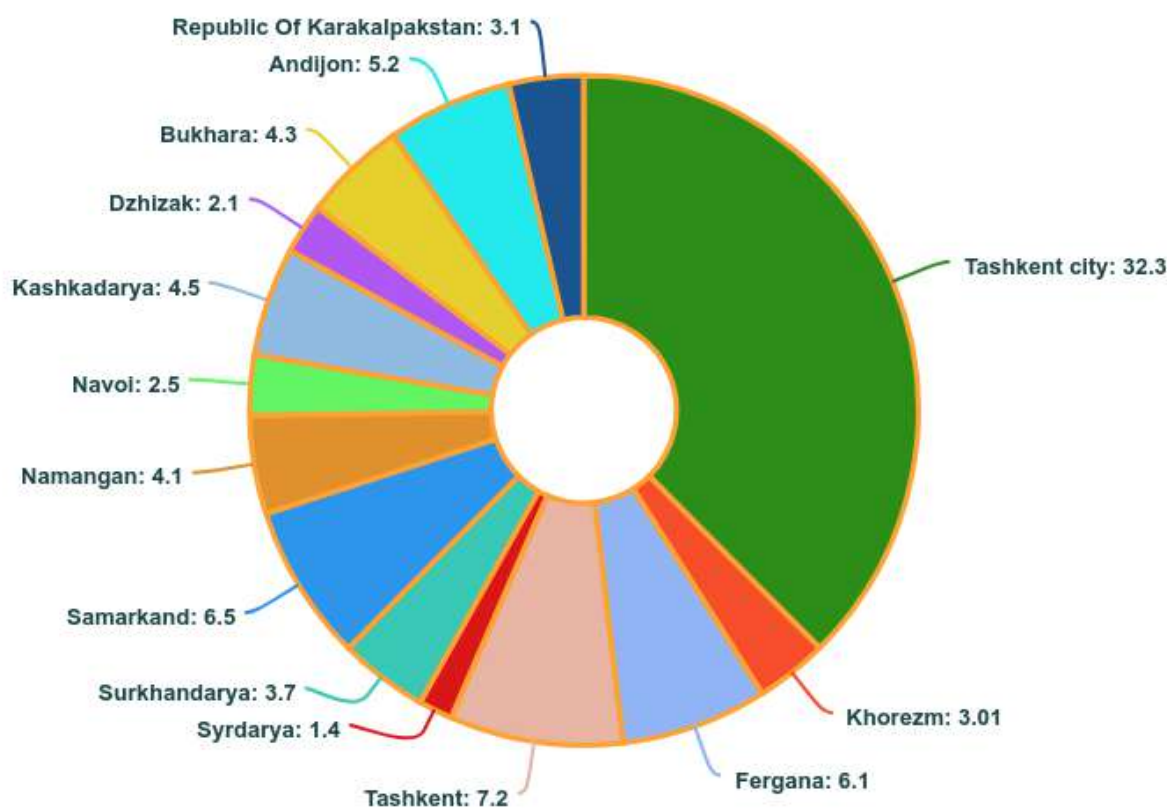


At the same time, the highest growth rates were observed in Syrdarya (118.5 %), Jizzakh (116.8 %) regions and the Republic of Karakalpakstan (116.3 %)

Low growth rates were observed in Samarkand region (107.7 %), Kashkadarya (107.9 %) and Tashkent (108.7 %) regions.

The largest share in the total volume of services the regions are Tashkent (32.3 %), Tashkent (7.2 %), Samarkand (6.5 %), Fergana (6.1 %) and Andijan (5.2 %) regions.

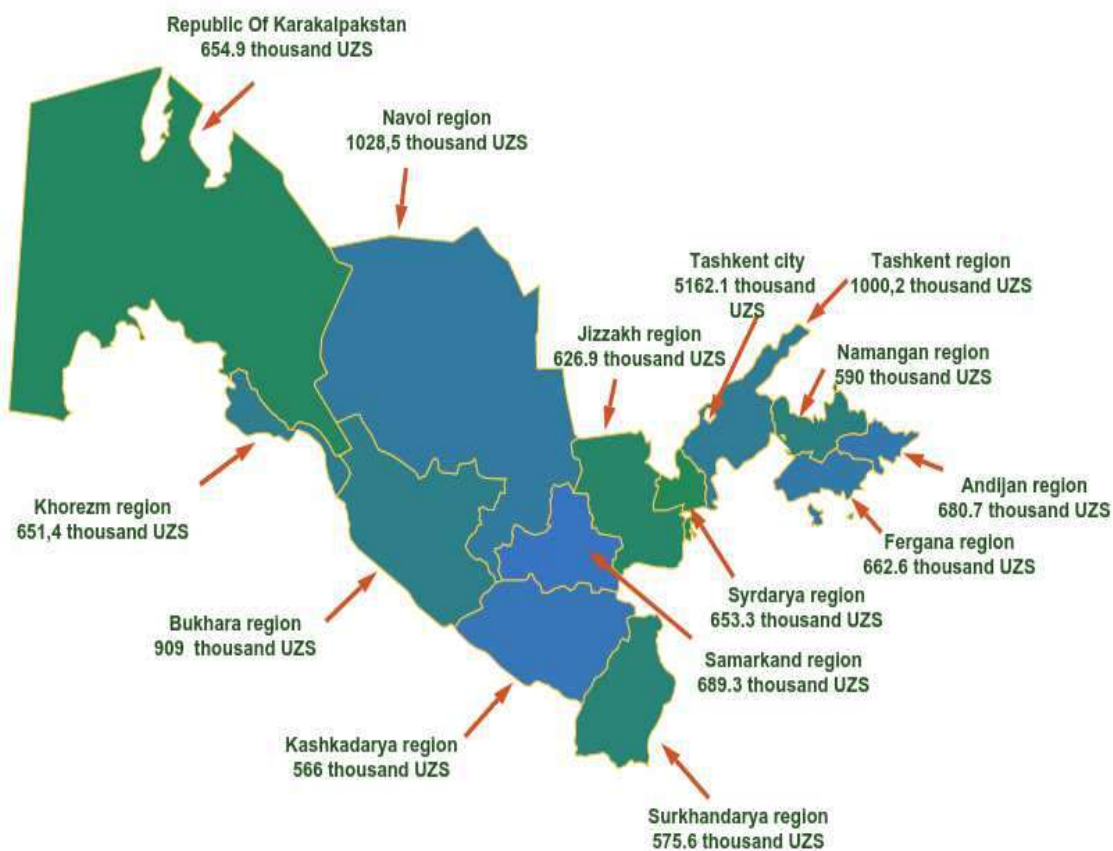
### Share of regions in total volume of rendered market services for January-March 2019, %



Among the regions, the smallest share is accounted for by in Syrdarya (1.4 %), Jizzakh (2.1 %), Navoi (2.5 %), Khorezm (3.0 %) regions and the Republic of Karakalpakstan (3.1 %). In January-March 2019, the volume of market services per capita was equal to 1205.7 thousand UZS. Growth rate, compared to last year, it amounted to 109.0 %.

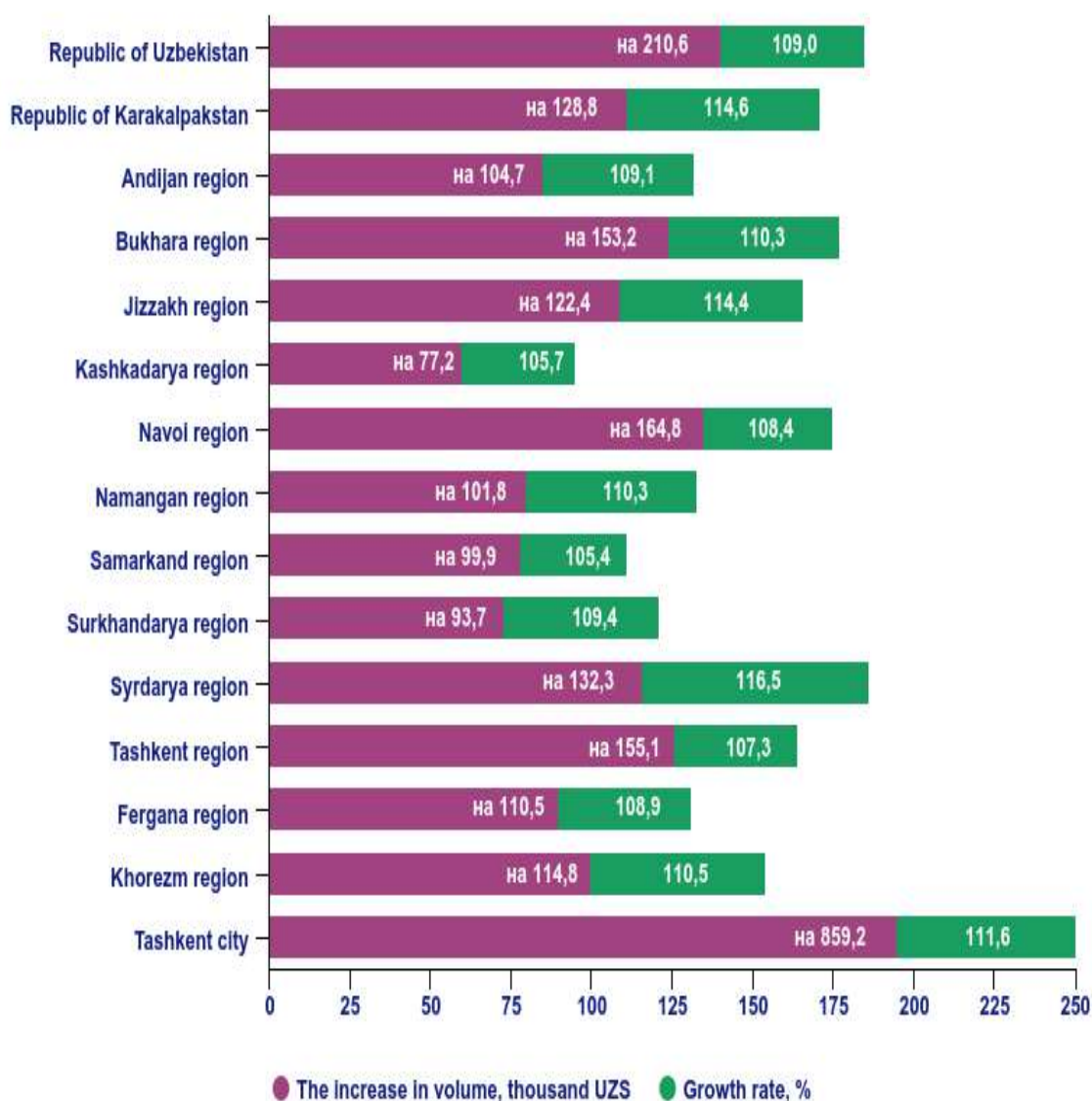
The range of this indicator among the regions is equal to from 5162,1 thousand UZS in Tashkent to 566,0 thousand UZS in Kashkadarya region.

**Per capita indicators, by regions  
for January-March 2019, thousand sums**



In addition, there is a significant increase in the volume of market services provided per capita in Syrdarya (16.5 %), Jizzakh (14.4 %), Khorezm (10.5 %), Namangan (10.3 %), Bukhara (10.3 %) regions, the Republic of Karakalpakstan (14.6 %) and Tashkent (11.6 %). Compared to the same period last year, the volume of services per capita increased by 210.6 thousand UZS.

## Increase in the volume and growth of per capita services by regions for January-March 2019



Low growth rates were recorded in Samarkand (105.4 %) and Kashkadarya (105.7 %) regions.

According to many international experts, the accelerated development of the service sector is a prerequisite for the successful completion of the modern structural adjustment of the country's economy.

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